



What is the Advantage Customer Program?

Univera's Advantage Customer Program (ACP) allows members to save with special pricing, enjoy convenient monthly delivery of products, receive member-only education and product promotions, and earn ACP Points toward FREE products.

How are ACP Points tracked?

Points are calculated automatically every time you make a purchase. Points can be tracked online at www.univeraoffice.com.

How do I redeem points?

Points may be redeemed beginning in July 2008. Earned points may be applied towards free products. You must have ACP Points that are equal to or exceed the product(s) you are applying the points to. If you have additional points left over, they will remain on your account to be used towards future product orders. Points earned in the current month are posted the first day of the following month.

What products are available for redemption?

All Univera consumable products with an ACP Point value associated with them accumulate points towards free products.

What is required to join the program?

Customers must sign up on a Univera Convenience Plan in order to be eligible. A Convenience Plan allows Customers to receive convenient automatic monthly shipments of the products of their choice on either on the 1st, 8th, 15th, or 22nd of each month.

What if I cancel my membership?

You may cancel your membership at any time by canceling your Convenience Plan. Accrued points are forfeited at the time of cancellation.

Can I return products I ordered with points?

Products ordered with ACP Points are non-refundable.

3 EASY WAYS TO ENROLL



1 Visit www.univera.com

- Enroll as a Customer
- Download the ACP agreement
- Complete the ACP agreement
- FAX or mail it to Univera

2 Complete and sign the attached ACP agreement

- FAX completed form to
877-627-4747

-OR-

- Mail to: Univera
2660 Willamette Dr. NE
Lacey, WA 98516

3 Call Customer Care at 877-627-4787

Your Univera Associate

ID#

Name

univera®

Univera, Inc.
2660 Willamette Drive NE
Lacey, WA 98516
Customer Care: 877-627-4787
www.univera.com

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ADVANTAGE CUSTOMER PROGRAM



univera®

If you're looking for something more out of your life,
 put something better into your life.
 Join Univera's Advantage Customer Program today!



4 MEMBER BENEFITS

- 1 Enjoy Convenient Delivery**
 Univera will automatically ship products to your home on the 1st, 8th, 15th, or 22nd of every month.
- 2 Save with Advantage Customer Program Pricing**
 You will receive a 10% average price discount on products.
- 3 Earn Advantage Customer Program Points toward FREE Products**
 The more you order, the more you're rewarded – up to 30%.
Points accrue from when you join. Point redemption will begin July 2008. Maximum points per month earned equal 100.
- 4 Receive Member-Only Education and Promotions**
 You will be eligible to take advantage of exclusive member educational information and special promotions.

HOW ACP POINTS WORK

Each time you place an order, you will earn Advantage Customer Program (ACP) Points towards the redemption of free products. ACP Points are our way of rewarding members for each purchase they make. Points are calculated by multiplying the total ACP Points on an order by the corresponding percentage. The percentages increase as your order purchases increase.

The chart below displays the percentage amount with the point range:

REWARDS MEASUREMENT CHART	
ACP Points Per Order	Percentage Calculations
0 - 99	10%
100 - 149	20%
150+	30%

*A maximum of 100 ACP Points can be earned each month

Accrual Example:

You place an order for an AgelessXtra® 4-Pack and Aloe Gold®, which equals 115 ACP Points. The 115 points are multiplied by 20% equaling 23 points.

Xtra™ 4-Pack	100	ACP Point Value
Aloe Gold®	+ 15	ACP Point Value
Total ACP Points	115	
Percent Multiplier	20%	
Total Earned	23	ACP Points

As you accumulate ACP Points, you will be able to redeem them towards free products. Your points will need to be equal to or greater than the product(s) being redeemed.

Example:

You can use your 23 points and redeem them for one free 30 oz. bottle of Aloe Gold®. You will have 8 points remaining that will continue to accrue.

Your Points	23
Aloe Gold® ACP Point Value	15
Points Remaining	8

